



Training Evaluation: Working with Voices Vancouver, 11th April, 2013

Facilitator's (Ron Coleman & Karen Taylor) Expertise, Clarity, Time Management and Responsiveness to Educational Needs

QUESTION	RESPONSE (n=35)					AVERAGE RATING
	1	2	3	4	5	
<i>Expertise</i>	0 %	0 %	0 %	17.14 % (n=6)	82.86 % (n=29)	4.83
<i>Clarity of Presentation</i>	0 %	0 %	0 %	17.14 % (n=6)	80 % (n=28)	4.82
<i>Time Management</i>	0 %	0 %	2.86 % (n=1)	31.43 % (n=11)	65.71 % (n=23)	4.63
<i>Responsiveness</i>	0 %	0 %	0 %	14.29 % (n=5)	82.86 % (n=29)	4.85

Comments on the Facilitator(s)?
(23 Responses)

Amazing.
People coming into their own - nothing greater
Revolutionary
I wish that our organizational leaders were here
Thank you for bringing Ron Coleman & Karen Taylor to Vancouver for 2 days of workshops and presentations. Their work is revolutionary and will bring change where it is needed most.

Incredibly thought provoking and inspiring
Inspiring.
Very inspirational; two of the best speakers I have ever heard both in terms of passion and knowledge transfer
It was fantastic.
Great knowledge and lots of great resources; lots of things tho think about
This was a fantastic presentation; so inspiring and informative
Excellent. Wish all mental health workers and managers could hear you.
Fantastic
Excellent
Excellent! Reignited the sense of honour and privileged of walking with people in their journeys
Amazing
Amazing
Very interesting and relevant
Fantastic presentation. I'm a student with VCH right now, and feel so fortunate to have experienced this early in my professional development. It means so much to have my views validated.
Finally. So heartening to find more like minded individuals
Best workshop I've been to in my 15 years of psych nursing. I feel like I have support to do the work I've been dreaming to do all my life
Best presentation I've ever been too - thank you.
Very eye opening; much fodder for thought

What will you do differently in your practice setting as a result of this training?
(32 Responses)

More patience; seek to understand; more clearly how to help
This amazing talk reminded me why I got into psychiatry in the first place
I work in the community and I am fighting to continue this. Much of what you do, I do. Everyone can find their own answers.
I will always ask about the nature of voices
Be less afraid of talking about voices and beliefs with our clients. With other like minded people "start a revolution"
Not a practitioner
Probe the voice - honor with questions to find out more about the voices, not ignore or discount them
Voice profiling, engaging with clients more about their ideas about recovery and where they are at encouraging and supporting more time for story telling
I listen very well but I still have to get better at it

Will spend more time exploring cause/source of personal voices. Will no longer suggest distraction. Will feel better about self disclosure with clients
Ask more specific questions and feel more secure about the style of interaction. I am already using (so more relaxed).
Being more interactive when working with people hearing voices
Listen, be real
Approach to voices; deeper understanding of voices
Keep on preaching the recovery process
I will stay who I am and I will continue to build trust relations with people I care about
Focus on relationships with client and engage more deeply with clients experiences
Try to use tools/questions/techniques provided here
Take more time to talk about the voices
Listening, probing (re: voices); brief systems
Listen to client stories
Encourage people to discuss voices
Questions
At GVS we follow these practices yet had our program slashed
Develop trust with clients
Practice with more confidence and not be afraid of asking about clients voices
Change in how to approach psychosis symptoms; open more effective dialogue
Be more confidence about profiling
Speak my opinions more
Listen even more
Be more curious about the story and the voices
Be more real/authentic and let the client doing more of the leading

What do you feel were the strengths of this presentation?
(33 Responses)

Questions asked; validation of individuals and where they are at
The truth and integrity of the subject and the common sense of it.
The presenters experience in living the truth and life
Clear, non-judgmental and empowering
The facilitators; The "demonstration" of voice profiling and Renea's sharing of her story.
Person story mixed with training, evidence, discussion of why some methods work and others don't, etc.

The honest, personal nature of their experiences
Personal stories and examples; voice profile; I loved it all
Perspective is different
Really challenged the culture where I work and some of ways that I have practiced; analogies used were awesome.
It was pertinent; evidence based; humane and important
Knowledge and lived experience
The presenters; the content; the passion
Humanity
Human element
Pace; examples; clarity
Lived experience; passion
We have to stop living in a fear
Empowerment and reciprocity of client; focusing on strengths and teachings of client vs. illness
Honest and authentic, hope we can do things different in this work
Everything
The presenters ++
Personal anecdotes and examples
Personal experience demonstrating process
Stories
Presenters
Clarity of optimism
The candidates, responsiveness, and knowledge at the presenters
Presented as conversation very easy to understand
Experience on both sides of mental health
The heart
Challenging content
Inspiring and real

How can we improve this presentation?
(27 Responses)

More about the powers after acknowledgement of voices are real.
Go slower; lots to experience in the process
More time; too bad you ran out of books

It was great as it was
More time for questions and discussion
Make it a full weekend workshop and give us more understanding of how to do the work with different voice hearers
Nothing
Would like to hear more about strategies that can help clients who are distressed by their voices and when voices interfere with their ability to function and do things they want to do.
Come again.
Longer
Could have been a whole day workshop
Just continue to give them
More role play
Invite them back
Do more
Visual aides: powerpoint, videos, charts/graphs/statistics
Tell more people - this was a phenomenal presentation
Nothing but longer
Provide more training opportunities
Time management
Present it to the people who make decisions
Expand on philosophies
Have more presentations like this. Or bring Ron and Karen back.
Carry on
Bigger room
Let's start with the top of VCH and get on board with this in a bigger organized way
More training about how to put the philosophy into practice

Please check "Yes" or "No"
(36 Responses)

	Yes	No
The difficulty level was about right.	29 (80.56%)	0 (0.00%)
I can apply the information in my practice setting.	29 (80.56%)	1 (2.78%)
As a result of this training, I feel more confident about this	30 (83.33%)	0 (0.00%)

topic.		
I learned tools that will benefit my work.	30 (83.33%)	0 (0.00%)
Overall I was satisfied with today's training.	29 (80.56%)	0 (0.00%)

Is there anything you would like to add?
(14 Responses)

More time to go through the entire process to the individuals empowerment
My own personal thank-you.
As a researcher, I can go back to my workplace (centre for the study of gender, social inequality, and MH) with a lot of evidence. Please encourage peer support workers, who often fell isolated and undervalued. Make sure those others professionals recognize their knowledge from which hope is so much to be learned. Please invite consumer/survivor organizations to events of this kind. We would like to be involved in these discussions.
Thank you for coming to Vancouver.
Keep p the great work
Need more of it.
I would like to learn more about the tools. Perhaps more role play during the presentation would have been helpful
Do not forget we are all human
Thank you. We need more presentations like this
Brilliant work, Ron and Karen.
Best workshop I've been to.
Great presentation. Thank you.
Would encourage more future workshops on this topic
Thanks so much